

Intapp Walls – Matter Security, Client Confidentiality and Compliance

Law firms must closely manage and track access to internal information for many reasons. In many instances, the ability to win business or take on lateral hires depends on the ability to demonstrate such control.



Situations compelling confidentiality include:

- Ethical screens triggered by new clients, lateral hires or mergers (waiver-driven or in accordance with professional rules)
- Client requirements such as sensitivities about intellectual property or concerns about the potential for public disclosure
- Management concerns about the scope of access available to staff and contract attorneys
- Regulatory requirements such as HIPAA, ITAR and EU data privacy directives
- Industry trends to increase protections against insider trading by tightly securing and tracking price-sensitive information
- Compliance requirements for firms seeking certifications such as ISO 27001

The Problem

Traditionally, firms have managed confidentiality by distributing memoranda and relying on the professional diligence of lawyers and staff. Most also take steps to restrict access to physical files, and some implement access restrictions within their electronic document management libraries. Unfortunately, these approaches are incomplete:

- They fail to limit access across all information repositories where sensitive information resides
- They rely on manual intervention to ensure that access controls are enforced
- They require staff to monitor attorney behavior in order to keep policies and restrictions up to date

Today, clients are expecting, courts are taking notice of, and firms are increasingly adopting more stringent practices. These include automating the creation of confidentiality screens, monitoring staff behavior in real time to ensure that screens are enforced

and policies are maintained, and extending protections across all repositories where sensitive information is stored.

The solution

Intapp Walls replaces distributed, ad hoc approaches to information security with a centralized solution that provides law firms with unprecedented capability and control.

Intapp Walls – The Industry Standard

Intapp Walls is the most adopted confidentiality management product for law firms. It's used and endorsed by top-ranked global firms for its unmatched capability and ease of use.

Real-Time Enforcement and Maintenance

Intapp Walls delivers real-time enforcement while automatically updating access rights in response to staff behavior to ensure wall maintenance and firm compliance.

The Strongest Protection Available

It extends protection beyond document management libraries, locking down other key repositories where sensitive information is stored including records management, accounting, CRM, search, portal and other applications.

Intuitive, Accessible Interface

With Intapp Walls, access screens are easy to create, monitor and manage. The application provides a straightforward, wizard-driven interface to configure and control walls and user account management so that IT, conflicts and lawyers have appropriate levels of visibility and control.

Automates Compliance Logging

With comprehensive integrated logging, Intapp Walls provides a straightforward way for firms to demonstrate compliance if required to do so by the court, clients or government agencies by presenting a documented audit trail.

Broad Visibility Across the Organization

By centralizing confidentiality management, Intapp Walls provides unprecedented visibility of the volume and type of policies in effect across the firm. Configurable reports delivered on an event-driven, scheduled or on-demand basis provide management with real-time visibility of policy volume, classification and history, as well as affected parties and prevented breaches.

Intapp Walls can interface with common legal applications including:

Document Management	Autonomy iManage, Open Text, Microsoft SharePoint DMS, NetDocuments
Financial Applications	Elite 3E / Enterprise, Aderant / CMS
CRM	Lexis InterAction
Records Management	Open Text LegalKEY, CA FileSurf, Elite Records Manager, HP WorkSite, Accutrac
Time Entry	Intapp Time, Elite WebView, Carpe Diem, Aderant/CMS
Enterprise Search	Recommind
Portals	Microsoft SharePoint